



## IMS Care Portal

**Enhance productivity.  
Improve patient care and satisfaction.**

Whether you're a part of a group or a solo practice -- the Internet is a powerful and convenient resource to help you deliver quality patient care. The IMS Care Portal lets patients communicate with their doctor and access important information over the Internet. The IMS Care Portal connects the practice electronically with updated patient information; patient appointments; manage chronic conditions; lab results; and send / receive forms, documentation, updates and emails.

Improve your organization's administrative efficiency with reduced phone calls and paperwork, cut printing and postage costs, while increasing patient communications with anytime, anywhere accessibility.

Let us show you how the IMS Care Portal can help you:

- Enhance Productivity
- Improve Patient Satisfaction
- Reduce Costs
- Achieve Meaningful Use

“ We received numerous positive feedback from our patients, such as how easy it is to use. The IMS Care Portal shortens the wait time and improves office flow. ”

-- Dr. June Zhang  
Allergy, Asthma & Immunology  
Associates, Garland, TX



SuiteMed IMS v14  
CC 1112 3729101



Ambulatory EHR

★★★★★  
5-Star Usability



# IMS Care Portal

## Providers Can:

- Securely communicate with patients and view history
- Reduce incoming phone calls and redundant paperwork
- Send reminder notices, post lab results, receive patient consent forms, and obtain referral requests
- Get appropriate patient education materials to the patient
- Improve patient care and achieve meaningful use

## Patients Can:

- Participate in their health care
- Communicate with their doctor
- Request prescription renewals and review appointments
- Complete symptom assessment, practice registration and health forms in the convenience of their home or office
- Review medical record and research health questions
- Receive lab results
- 24 / 7 access to clinical information

The IMS Care Portal helps make it easy for patients to self-manage chronic diseases and overall care, while improving communications.



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## A convenient, customized, and secure user experience

Some key features that will give your patients, and yourself, peace of mind.

### True Integration

The IMS Care Portal is tightly integrated with IMS Clinical (EHR) and IMS Manager (PM), allowing for secure and seamless data exchange.

### Security

The IMS Care Portal is protected by a firewall, antivirus, and intrusion detection software. Keeping patient-provider communications secure and confidential.

### SSN Privacy

Allows the clinic to decide if the Social Security Numbers will be required, optional, or disabled for patient registration.

### Recording and enforcing patient consent

Patients must accept user license agreement and clinic policy to register successfully.

### Automatic Log-Out

Based on user activity, if idle for more than a specified time, it will automatically Log-Out in an effort to reduce the risk of unauthorized access.

### Complete Audit Log

All activity is recorded in a comprehensive audit log. Sign-in and out, all clicks in the application and patient information viewed.