

Interactive Voice Reminders - IVR

No more, no shows.



SUITEMED™ IMS

Intelligent Medical Software™



SuiteMed's Interactive Voice Reminders - IVR

No more, no shows.

Have your patients called automatically for appointments, with SuiteMed's integrated Interactive Voice Reminder Services.

The SuiteMed Integrated Voice Reminder services are integrated with the SuiteMed IMS Practice Management appointment scheduler, automatically calling patients to confirm their appointments. By minimizing no-shows, SuiteMed's IVR will increase your practice's revenue and improve your office efficiency in no time.

You can select from a variety of standard messages or create your own custom message, or if you would prefer the option of a live-person appointment reminder/scheduling service SuiteMed can provide that service at a very affordable price. We're here to support our customers in anyway necessary to streamline their practice with cost effective technology.

When SuiteMed IVR is finished dialing, you'll receive a printed report of who it reached and who it did not. The report will give you all the pertinent information regarding the call to assure you that the message was received by the right person. SuiteMed IVR will reduce your liability by ensuring that all patients receive their regulation-required reminders as far in dvanace as necessary.



SuiteMed IMS, version 14
CC-1112-372910-1

SuiteMed IMS, version 14 is an



Ambulatory EHR



Health Maintenance Reminders

- » Save Time and Money by allowing staff to focus on more important tasks
- » Increase revenue by decreasing "No Shows"
- » Improve the efficiency and accuracy of patient care
- » Help the office run smoother
- » Build rapport with cientele

Improve patient care and satisfaction.

The intuitive SuiteMed IVR system is integrated with our patient portal enabling the practice to supply patients with health maintenance reminders (such as upcoming tests, immunizations, exams and screenings) as well as reminders of timely appointments 24 / 7 securely via the Internet. These health maintenance reminders are customizable by specialty and can be setup using a combination of factors, including care plans, procedures performed, patient's diagnosis and previous encounters within a certain timeframe, medications, lab tests, diagnostic tests, gender and age.

“ I was surprised to find out that we already have an IVR solution and just had to implement it. Now our "No Shows" have reduced drastically.

-- Dr. Nimesh Panchigar, MD
Tampa Family Health Center

“ After using IVR with one click we get confirmed appointments and no more, no shows . . . increased efficiency makes this service a must.

-- David Robertson
Bulverde Medical Clinic

Increased ROI Stats			
Estimated Daily No Shows	3	10	30
Revenue per Patient	\$75	\$75	\$75
Revenue Lost Daily	\$225	\$750	\$2,250
Revenue Lost Yearly	\$59,400	\$198,000	\$594,000
Estimated Revenue Increase: (If No Shows are reduced 50% by IVR)	\$29,700	\$99,000	\$297,000

**Schedule
a Demo
Today!**



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