

Case Study

SuiteMed IMS EHR improves operations and enables significant growth at an Orthopaedic practice

Dr. Edwin Haronian owns and manages a busy Orthopedics and Pain Management practice located in Encino, California. For five of the last ten years, Dr. Haronian had been using another system to operate his practice. Prior to switching to SuiteMed IMS (Intelligent Medical Software), he described his charting and ordering challenges as “overwhelming,” and as for document management, the challenge was having files “all over the office.”

“We were running out of space for our files,” says Dr. Haronian. And because of this disarray, he admits, “We were not able to provide our referrals the best service.” It was clear that a change was necessary to solve these challenges. That’s when Dr. Haronian turned to SuiteMed.

Dr. Haronian never shied away from technology with a goal to enhance operations and gain better control of his practice. Back when the practice was first founded, some ten years ago, before EHRs had really taken root in healthcare, Dr. Haronian implemented a system that was ultimately anything but user friendly and never fully delivered practice efficiencies as promised. After five years he grew weary of the continual hunt for their patients’ charts, expensive and time consuming transcription, copying, faxing and, most notably, the inefficient use of staff time.

Dr. Haronian was confident that electronic health records were the wave of the future and he just had to find the right system. His search led the practice to SuiteMed IMS, an affordable integrated EHR and practice management system. It wasn’t long after the practice went live that they began to finally see that their objectives would finally be met.

Overview

Practice

Specialty:

Orthopedics / Pain Management

Location: Encino, CA.

Practice Profile

Dr. Haronian has been in the field of orthopedic surgery for more than 15 years. He has been in private practice since the completion of his spine surgery fellowship.

Dr. Haronian emphasizes individualized care for his patients with advanced techniques in surgery and non-surgical treatment.

Dr. Haronian focuses on the disorders and surgery of the spine and is able to provide a full scope of orthopedic treatment to his patients.

Practice Issue

Small orthopedic practice was unable to utilize the system they purchased and achieve their improvement goals. They desired a system to streamline operations, improve care delivery, and enable quality reporting to participate in quality initiatives and incentives.

Solution

The practice implemented SuiteMed IMS EHR and PM system to improve both administrative and clinical workflow. In addition they have a single source partner to help them through the process and continue to help the practice grow.

IT Solutions to Help Grow a Small Practice

Among the many improvements SuiteMed IMS provided for Dr. Haronian, improved care delivery was at the top of the list.

Additional benefits included:

- Ease of documentation
- Immediate access to patient information
- Clinical decision support
- Enhanced reporting for quality initiatives and incentives
- Operational efficiency
- Cost Savings
- A local partner they can depend on

The practice utilizes SuiteMed IMS to ensure a seamless flow of patient clinical and demographic data throughout the practice, as well as among its referral physicians, local hospital, payers and other ancillary healthcare organizations.

“We were looking for a certified, user friendly, and intuitive system that was feature rich, but also gave me personalized local support,” says Dr. Haronian. As an added benefit, SuiteMed IMS is an affordable application and “a great improvement over what we had been using and having a single source partner is what sold me on the system,” comments Dr. Haronian. The bottom line, the practice had become more efficient and the staff was able to get things done faster for their patients resulting in happier satisfied customers.

Implementation to practice efficiency

The practice began implementation with SuiteMed IMS converting existing patient information so there was no need to re-enter data. A phased in approach of the EHR soon followed.

“With SuiteMed IMS, the implementation was great. The biggest benefit was having patients’ files at my fingertips whenever they were needed.” When asked about workflow improvements Dr. Haronian responded “I was really looking for a system that would incorporate the same methodology and workflow I was

Product Distinctions

- Customizable templates and menus
- Specialty-specific content and health maintenance care guides
- Onsite and remote access to complete patient record with both on-premise and web hosting options
- Electronic prescribing
- Dashboard Meaningful Use reporting
- Local single source partner



accustomed to. SuiteMed IMS allowed me to personalize the system and manipulate it to fit my particular workflow very easily.”

“The office is always growing,” Dr. Haronian says, “but with SuiteMed IMS we went from seeing 70 patients per day to 90, an increase of 28%.”

The system is so powerful and full featured, providers not only are able to document entire episodes of care electronically they also have access to this information from virtually anywhere.

SuiteMed IMS v14 is an



Ambulatory EHR



5-Star Usability



SuiteMed IMS, version 14
CC-1112-372910-1

[Click Here to Learn More >](#)

Benefits

- Flexible and adaptable to individual provider clinical style
- Easy to learn, easy to use
- Ability to make changes and fully customize
- Fully integrated scheduling, EHR, billing and practice management solution
- Pre-existing specialty modules and templates for orthopedics and pain management make work-flow and implementation a breeze
- The integrated system puts an end to double-data entry and inconsistencies
- Rules and parameters for coding and errors dramatically improve billing
- Electronic document management puts an end to paper charting, lab orders, prescriptions, referral letters and more
- Integrated Patient Portal for direct patient communications

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